

PC Matic MSP

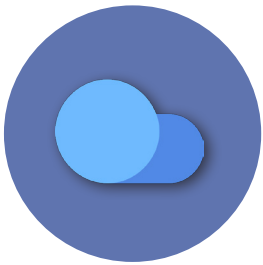


PC Matic MSP delivers default-deny endpoint security backed by our proprietary global whitelist. We proactively block more threats than our competition while providing simple centralized cloud based management that is 100% developed & supported in the USA.

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Security Features

PC Matic MSP's enterprise grade security uses several advanced technologies to secure your customer's with a philosophy that is centered around prevention, not reaction.



Global Whitelist

Constantly updated and already containing millions of good files, our default-deny approach provides NIST recommended security with no more work than traditional AV.



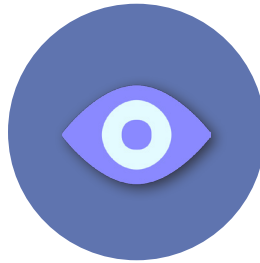
Script Prevention

Fileless malware defeats normal blacklisting and whitelist solutions. Our advanced heuristics monitor known good applications and prevent them from leveraging scripting engines like Powershell.



Anti-Tampering

Built-in protections, including an ELAM driver, at each device prevent any user from uninstalling, turning off, or removing the realtime protection so your network stays secure.



Device Authentication

To keep your cloud-based console secure, our multi factor authentication easily prevents any unauthorized access by identifying and blocking unknown devices from logging in.

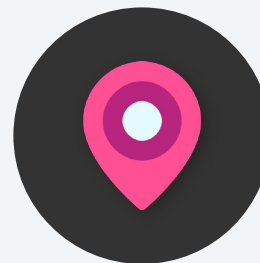
RDP Features

In 2019 over 60% of ransomware was distributed through Remote Desktop Protocol ports. Now a large target for cyber criminals, PC Matic MSP secures and monitors RDP sessions with full remote control.



RDP Security

With RDP Authentication, PC Matic MSP easily blocks unknown devices from connecting through RDP inside your network. Any attempts are immediately killed and logged inside your console.



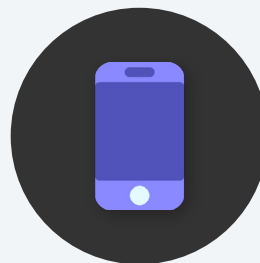
RDP Logging

Detailed logging of all RDP sessions provides the ability to quickly review activity including session duration, IP address, location, device name, and if the session was blocked or allowed.



RDP Scheduling

Remotely control RDP from your single cloud console. Fully enable or disable RDP ports, set them on a reoccurring schedule, or temporarily open them for a couple hours that day.



RDP Alerts

If a new session is attempted on any device, you can receive realtime alerts to your phone with quick actions to kill that session, whitelist that device for the future, and shutdown that machine.

EDR Features

Even with a focus on prevention and stopping malware per-execution, PC Matic MSP includes more sophisticated EDR tools than any of our competitors.



Remote Access

PC Matic MSP includes an integrated VNC agent for quick remote access to any device on your account. With two mouse clicks you can share and control any desktop to help fix problems.



Remote CMD

Need to get something done behind the scenes? A realtime remote CMD prompt for each device lets you send commands without disrupting a user that's currently at the machine.



File Manager

Review a full directory for every device and easily upload or download files to and from your machine. Send a new installer over by simply dropping it on the users desktop for them to double-click.



Reboot & Shutdown

After applying updates, when you're looking to power down at the end of the day, or if you're locking down part of the network, send remote reboot and shutdown commands to your devices.

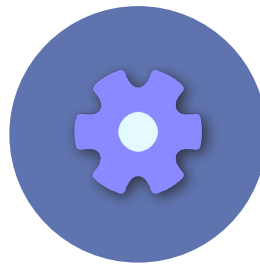
Reporting Features

With a wide array of security features and monitoring across your devices, it's important to have a detailed set of reporting and alerting to review and customize.



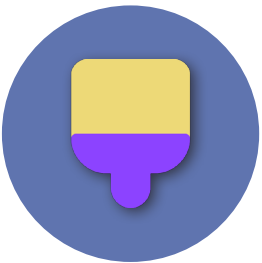
Realtime Alerts

Stay on top of blocked applications, new RDP sessions, quarantined files, and more inside your console with realtime alert notifications and quick actions to remediate any alert.



Alert Customization

Don't want to be bothered by an alert about a hard drive running low on space? Turn it off. Adjust the threshold to 95%. You can customize every alert so you don't get bogged down by alert fatigue.



Scheduled Cleaning

Beyond traditional antivirus, PC Matic MSP includes the ability to automate an array of tools that ensure every device is cleaned, updated, and running properly without your intervention.



Patch Management

Automatic updates for third party applications removes the security hole that comes with outdated software. Apply version control and automation to prevent users from clicking 'remind me later'.

Don't forget support! PC Matic MSP includes complimentary customer support and a dedicated onboarding team to proactively monitor your account for problems and even help you to transition your customers to our solution.

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